

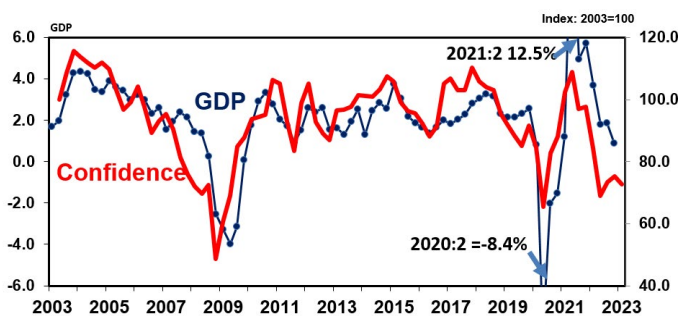
CEO confidence continues to fall amid recession concerns

The Vistage CEO Confidence Index retreated in the Q1 2023 survey, nearly erasing the small gains of the last two quarters. Overall, the Index was 13.9% below Q1 2022 and has now fallen 33.3% from the post-pandemic peak of 108.8 reached in Q2 2021.

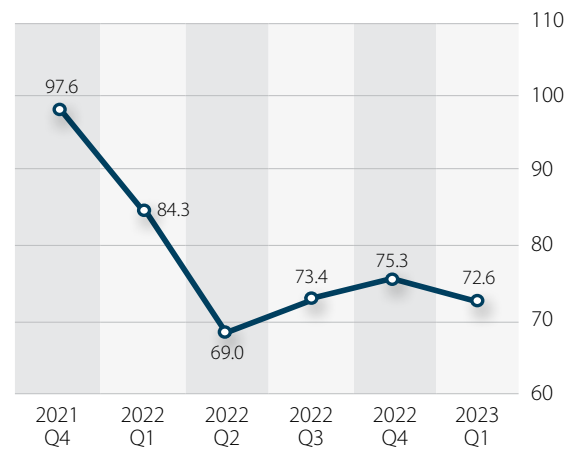
Importantly, the Index has held at these depressed levels since Q2 2022, which is when the Federal Reserve implemented its first interest rate hike. The impact of higher interest rates on the Index was stunning: In the four quarters since the Fed first hiked rates, the Index has averaged 72.6, a sharp decline from the 97.0 recorded in the prior four quarters. So far, the slow pace of cumulative confidence losses reflects the near-zero starting level of rates and that CEOs widely desire lower inflation. New fixed investments, however, have been under duress since business loans are often based on the prime rate, which automatically reflects the Fed's rate changes.

Moreover, the evolving banking crisis will make loans harder to get and more expensive as interest rates continue to rise. Although some of the data in this report was collected from Friday to Monday, March 10th to the 13th, there were only small differences between the data before and following the collapse of Silicon Valley Bank. While its impact on the economy will depend on the length and manner in which the crisis is resolved, it has elevated the prospects for a 2023 recession.

Vistage CEO Confidence Index and Year-to-Year Changes in GDP



Vistage CEO Confidence Index: 6-Month Trend



The Vistage CEO Confidence Index fell to 72.6 in Q1 2023, a 13.9% decrease from last year's 84.3.

Vistage CEO Confidence Index highlights

| Economic Sentiment | Revenues and Profits | Investments and Hiring |
|--|---|--|
| 9% of CEOs said the economy recently improved, while 58% said it worsened. | 55% of CEOs expect increased revenues in the next 12 months. | 30% of CEOs plan to increase fixed investments in the next 12 months. |
| 9% of CEOs expect the national economy to improve in the year ahead, while 53% expect it to worsen. | 43% of CEOs expect increased profits in the year ahead. | 54% of CEOs plan to expand their workforce in the next 12 months while 43% have expanded staff since the start of the year. |

CEOs increasingly pessimistic about the economy

Just 9% of all CEOs reported that the economy had improved during the past year, and just 9% expect the economy to improve during the year ahead. Only during the Great Recession in 2008 did fewer CEOs judge both past and future economic prospects more pessimistically. In the most recent survey, 53% of all CEOs anticipate the economy to worsen during the year ahead, largely unchanged in the past two quarters but substantially above the post-pandemic low of 10% in Q1 2021. Half of all CEOs (49%) in the Q1 2023 survey are either moderately or extremely concerned that a potential recession would hurt their business. As a result, 30% have already begun to cut costs, with another 28% planning cutbacks in 2023.

Spending on fixed and capital investments decrease

Just 30% of all CEO respondents plan to increase total fixed investment expenditures, down from 36% last quarter and 45% in the first quarter of 2022. In the past 20 years, planned investments were only lower in one quarter during the pandemic shutdown and in three quarters during the Great Recession. When directly asked about the impact of rising interest rates, 52% reported they had a negative impact on their businesses. Decreased or delayed capital investments were reported by 30%, while 12% reported that they had increased their fixed investment spending, perhaps acting in advance of future rate increases. Increased hiring is planned by 54% in Q1 2023, down from 60% in the prior quarter and 65% in Q1 2022.

Profit and revenue expectations hold despite recession concerns

Although the proportion of CEOs reporting revenue increases has remained largely unchanged in the past several quarters, that percentage has declined sharply in recent years: 55% reported revenue gains in Q1 2023, down from 68% in Q1 2022, and 76% in Q1 2021. Although the proportion reporting revenue declines remained low at 16%, only 4 times in the history of the survey has a higher percentage been recorded. Improved profits are expected by 43% of CEOs surveyed in Q1, just below last year's 44%, and well below the 61% recorded two years ago. Profits are bolstered by delays in new capital investments (54%), sourcing new vendors and suppliers (51%), and cutbacks or delays in hiring (50%).

— Analysis provided by Dr. Richard Curtin, University of Michigan

| Question | Answer | Respondents | |
|---|-------------------------|-------------|-----|
| | | # | % |
| 1. Compared with a year ago, have overall economic conditions in the United States improved, remained the same or worsened? | Improved | 120 | 9% |
| | Remained about the same | 458 | 33% |
| | Worsened | 819 | 58% |
| | Don't know/No opinion | 8 | 1% |
| 2. During the next 12 months, do you expect the overall economic conditions in the U.S. will be better, about the same or worse than now? | Better | 122 | 9% |
| | About the same | 507 | 36% |
| | Worse | 742 | 53% |
| | Don't know/No opinion | 34 | 2% |
| 3. Do you anticipate that your firm's sales revenues will increase, remain about the same or decrease during the next 12 months? | Increase | 768 | 55% |
| | Remain the same | 398 | 28% |
| | Decrease | 226 | 16% |
| | Don't know/No opinion | 14 | 1% |
| 4. Do you expect your firm's profitability to improve, remain about the same or worsen during the next 12 months? | Improve | 604 | 43% |
| | Remain the same | 448 | 32% |
| | Worsen | 343 | 24% |
| | Don't know/No opinion | 11 | 1% |
| 5. Are your firm's total fixed investment expenditures likely to increase, remain about the same or decrease during the next 12 months? | Increase | 419 | 30% |
| | Remain the same | 715 | 51% |
| | Decrease | 245 | 17% |
| | Don't know/No opinion | 27 | 2% |

| Question | Answer | Respondents | |
|---|-------------------------------------|-------------|-----|
| | | # | % |
| 6. Do you expect your firm's total number of employees will increase, remain about the same or decrease during the next 12 months? | Increase | 754 | 54% |
| | Remain the same | 541 | 39% |
| | Decrease | 99 | 7% |
| | Don't know/No opinion | 12 | 1% |
| 7. To what degree are you concerned about a potential recession affecting your business? | Extremely concerned | 152 | 11% |
| | Moderately concerned | 530 | 38% |
| | Somewhat concerned | 420 | 30% |
| | Slightly concerned | 253 | 18% |
| | Not at all concerned | 50 | 4% |
| 8. Are higher interest rates impacting your business? | Yes | 730 | 52% |
| | No | 385 | 27% |
| | Not yet, but anticipating they will | 287 | 20% |
| 9. How have your company plans for capital investments changed over the last six months? | Increased capital investments | 170 | 12% |
| | Decreased capital investments | 158 | 11% |
| | Delayed capital investments | 270 | 19% |
| | No changes | 788 | 56% |
| | Other | 15 | 1% |

| Question | Answer | Respondents | |
|---|--|-------------|-----|
| | | # | % |
| 10. Which best describes your approach to cost management over the next 6 months? | Have already implemented cost-cutting measures | 418 | 30% |
| | Planning to reduce costs | 397 | 28% |
| | No plans to reduce costs | 503 | 36% |
| | Other | 86 | 6% |
| 11. In which areas do you plan to find cost savings? <i>Select all that apply</i> | Reduce workforce or delay hiring | 407 | 50% |
| | Workforce benefits and employee development | 71 | 9% |
| | Source new vendors and suppliers | 409 | 51% |
| | Delay or reduce capital expenses | 436 | 54% |
| | Decrease sales and marketing | 102 | 13% |
| | Sunset unprofitable products or services | 336 | 42% |
| | Other | 89 | 11% |
| 12. Is your company finding it easier or more difficult to fill job openings than it was at the start of the year? | Easier | 381 | 27% |
| | No change | 834 | 59% |
| | More difficult | 188 | 13% |
| 13. Are hiring challenges impacting your ability to operate your business at full capacity? | Yes | 692 | 49% |
| | No | 708 | 51% |
| 14. How has the size of your workforce changed since the beginning of the year? | Increased | 597 | 43% |
| | Remained the same | 596 | 42% |
| | Decreased | 207 | 15% |
| | Don't know/No opinion | 4 | 0% |

| Question | Answer | Respondents | |
|--|-----------------------|-------------|-----|
| | | # | % |
| 15. How have your employee retention rates changed since the beginning of the year? | Increased | 216 | 15% |
| | Remained the same | 1043 | 74% |
| | Decreased | 120 | 9% |
| | Don't know/No opinion | 23 | 2% |

| 16. What improvements have you made to increase employee retention in the past 12 months? <i>Select all that apply</i> | Have implemented improvements | Planning to improve | No plans to change |
|---|-------------------------------|---------------------|--------------------|
| | Adjust base compensation | 82% | 6% |
| Employee engagement surveys/NPS | 28% | 23% | 49% |
| Company culture | 57% | 20% | 23% |
| Remote work options/flexible scheduling | 42% | 7% | 52% |
| Stay interviews | 17% | 21% | 62% |
| Bonus and incentive programs | 53% | 16% | 31% |
| Reward and recognition programs | 47% | 20% | 34% |
| Employee benefits | 42% | 10% | 48% |
| New hire onboarding | 51% | 20% | 28% |
| Workforce development | 47% | 29% | 24% |
| Leadership development | 53% | 30% | 17% |
| Pulse surveys | 21% | 20% | 58% |
| Mentorship programs | 22% | 27% | 51% |

| | | | |
|--|---|-----|-----|
| 17. Which statement best describes how you feel about Open and Regenerative AI such as ChatGPT? | It presents an opportunity to my business | 596 | 43% |
| | I don't understand how it works | 286 | 20% |
| | It presents a risk to my business | 47 | 3% |
| | It is not relevant at this time | 469 | 34% |

| Question | Answer | Respondents | |
|---|---------------------|-------------|-----|
| | | # | % |
| 18. During your company's last fiscal year, what was its total employment? | 1-9 employees | 89 | 6% |
| | 10-19 employees | 147 | 10% |
| | 20-49 employees | 334 | 24% |
| | 50-99 employees | 281 | 20% |
| | 100-499 employees | 450 | 32% |
| | 500-999 employees | 65 | 5% |
| | 1000-4999 employees | 31 | 2% |
| | 5000-9999 employees | 2 | 0% |
| | 10000+ employees | 6 | 0% |
| | None | 1 | 0% |

| | | | |
|--|-----------------|-----|-----|
| 19. During your company's last fiscal year, what were its total revenues? | Less than 500k | 11 | 1% |
| | 500-999k | 23 | 2% |
| | 1-4 Million | 184 | 13% |
| | 5-9 Million | 213 | 15% |
| | 10-20 Million | 258 | 18% |
| | 21-49 Million | 294 | 21% |
| | 50-99 Million | 212 | 15% |
| | 100-249 Million | 129 | 9% |
| | 250-499 Million | 47 | 3% |
| | 500-999 Million | 20 | 1% |
| | 1+ Billion | 14 | 1% |