# **WSJ VISTAGE** Small Business CEO Survey

## Small business confidence reaches highest level since last April

The WSJ/Vistage Small Business CEO Confidence Index posted a significant gain compared with three months ago, increasing 10.8% since November to reach 85.0, its highest level since last April. The overall gain was due to recent strength in the economy, which is expected to continue in the year ahead.

To be sure, small businesses have been negatively affected by rising interest rates, with the prime bank interest rate more than doubling in the past year from 3.25% to 7.75%. Just 33% of small businesses surveyed in February plan to increase fixed investment expenditures in the next 12 months, the lowest proportion since the depths of the pandemic in November 2020. Interestingly, other than during the pandemic in 2020, the last time investment plans were less favorable than at present was during the "fiscal cliff" debt episode in late 2012 and early 2013.

Although inflation has recently cooled, pressures from rising employee costs have continued, and both inflation and wage gains can be expected to remain elevated well into 2024. Just as future large jumps in interest rates are unlikely, the Federal Reserve is also unlikely to implement a series of declines in the short term. Perhaps the most surprising aspect is that the interest rate hikes have not weakened employment gains, one of the most critical indicators of the health of the national economy. In the months ahead, the debates about the debt ceiling and the appropriate levels of spending and taxes are likely to further increase uncertainty among small businesses.

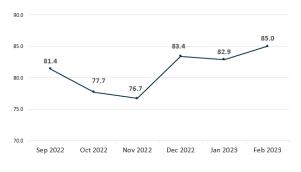
#### Sentiment about the economy strengthens among small businesses

The proportion of small businesses that thought the economy had worsened during the past year was 44% in February, down from 55% last month and 64% three months ago. Small businesses also are less pessimistic about prospects for the national economy during the year ahead. Just 38% of respondents in February expect the economy to worsen in the next 12 months, down from 42% last month and 54% three months ago. Few small businesses reported favorable or improving assessments of current (17%) or expected economic conditions (16%). The significant find is the proportion of small businesses that anticipate no significant change in the pace of economic growth, which is remarkable given the substantial rise in interest rates during the past year.

#### Small business investment plans decrease

Planned increases in fixed investment expenditures were reported by just 33% of small businesses in the February 2023 survey, down from 48% last February, the month before the Fed's first rate hike. When asked about the impact of rising rates, 48% reported high interest rates were impacting their businesses.

WSJ/Vistage Small Business CEO Confidence Index: 6-Month Trend



The WSJ/Vistage Small Business CEO Confidence Index has increased 10.8% since November, reaching 85.0.

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The last time planned investment spending was this low was in 2020 when an all-time low of 14% for planned increases in investments was recorded during the April shutdown of the economy. The only other time in the last 10 years that planned increases in investments were lower than at present was in late 2012 and early 2013 during the "fiscal cliff" standoff on how to resolve the debt limit by adjusting spending and taxes. Unless there is a settlement to this "game of chicken," it is likely that the brinkmanship will result in delayed investment spending.

#### Small business hiring plans remain stable

Net hiring plans were unchanged from the average during the past nine months; over that time the proportion that planned additions ranged from 52% to 56%, with the single exception of the more positive December reading of 63% (in advance of January's 517 thousand net job gains). Among small businesses surveyed, 52% anticipate increasing their total workforce, while just 6% expect to reduce total payrolls. When asked about the potential impact on their businesses from a recession, 48% were "very" or "moderately" concerned, while 51% were only "somewhat," "slightly" or "not at all" concerned.

#### Small business revenues and profits remain largely unchanged

Higher revenues are anticipated by 60% of small businesses surveyed for the third consecutive month, although still below the 71% recorded last February. Improved profitability for the year ahead is expected by 45% of small businesses surveyed in February, only marginally below last month's 47% and last year's 50%. The impact of inflation is reflected by the larger difference in YTD revenues (48% up versus 27% down) than in sales/customer volume (37% versus 27%).

- Analysis provided by Dr. Richard Curtin, University of Michigan Source: February 2023 WSJ/Vistage Small Business CEO Confidence Index Survey n=541

| Qu | estion                                                                                                                                           | Answer                  |     | Respondents |  |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|-----|-------------|--|
|    |                                                                                                                                                  |                         | #   | %           |  |
| 1. | Compared with a year ago, have overall<br>economic conditions in the United States<br>improved, remained the same, or worsened?                  | Improved                | 93  | 17%         |  |
|    |                                                                                                                                                  | Remained about the same | 203 | 38%         |  |
|    |                                                                                                                                                  | Worsened                | 238 | 44%         |  |
|    |                                                                                                                                                  | Don't know/No opinion   | 7   | 1%          |  |
|    |                                                                                                                                                  |                         |     |             |  |
| 2. | During the next 12 months, do you expect<br>the overall economic conditions in the U.S.<br>will be better, about the same, or worse than<br>now? | Better                  | 86  | 16%         |  |
|    |                                                                                                                                                  | About the same          | 237 | 44%         |  |
|    |                                                                                                                                                  | Worse                   | 203 | 38%         |  |
|    |                                                                                                                                                  | Don't know/No opinion   | 15  | 3%          |  |
|    |                                                                                                                                                  |                         |     |             |  |
| 3. | Do you anticipate that your firm's sales<br>revenues will increase, remain about the<br>same, or decrease during the next 12<br>months?          | Increase                | 324 | 60%         |  |
|    |                                                                                                                                                  | Remain the same         | 131 | 24%         |  |
|    |                                                                                                                                                  | Decrease                | 83  | 15%         |  |
|    |                                                                                                                                                  | Don't know/No opinion   | 3   | 1%          |  |
|    |                                                                                                                                                  |                         | 246 | 450/        |  |
| 4. | Do you expect your firm's profitability to<br>improve, remain about the same, or worsen<br>during the next 12 months?                            | Improve                 | 246 | 45%         |  |
|    |                                                                                                                                                  | Remain the same         | 194 | 36%         |  |
|    |                                                                                                                                                  | Worsen                  | 98  | 18%         |  |
|    |                                                                                                                                                  | Don't know/No opinion   | 3   | 1%          |  |
|    |                                                                                                                                                  |                         | 170 |             |  |
| 5. | Are your firm's total fixed investment<br>expenditures likely to increase, remain<br>about the same, or decrease during the next<br>12 months?   | Increase                | 179 | 33%         |  |
|    |                                                                                                                                                  | Remain the same         | 269 | 50%         |  |
|    |                                                                                                                                                  | Decrease                | 80  | 15%         |  |
|    |                                                                                                                                                  | Don't know/No opinion   | 13  | 2%          |  |

WSJ/Vistage Small Business CEO Survey | February 2023

| Question |                                                                                                                                           | Answer                              |     | Respondents |  |
|----------|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|-----|-------------|--|
| _        |                                                                                                                                           |                                     | #   | %           |  |
| 6.       | Do you expect your firm's total number<br>of employees will increase, remain about<br>the same, or decrease during the next 12<br>months? | Increase                            | 282 | 52%         |  |
|          |                                                                                                                                           | Remain the same                     | 219 | 40%         |  |
|          |                                                                                                                                           | Decrease                            | 35  | 6%          |  |
|          |                                                                                                                                           | Don't know/No opinion               | 5   | 1%          |  |
|          | To what degree are you concerned about a potential recession affecting your business?                                                     | Extremely concerned                 | 59  | 11%         |  |
| 7.       |                                                                                                                                           | Moderately concerned                | 199 | 37%         |  |
|          |                                                                                                                                           | Somewhat concerned                  | 147 | 279         |  |
|          |                                                                                                                                           | Slightly concerned                  | 109 | 209         |  |
|          |                                                                                                                                           | Not at all concerned                | 24  | 4%          |  |
|          |                                                                                                                                           |                                     |     |             |  |
| 8.       | Are higher interest rates impacting your business?                                                                                        | Yes                                 | 260 | 48%         |  |
|          |                                                                                                                                           | No                                  | 176 | 33%         |  |
|          |                                                                                                                                           | Not yet, but anticipating they will | 102 | 19%         |  |
|          | Which best describes your supply chain?                                                                                                   | No problem                          | 96  | 18%         |  |
| 9.       |                                                                                                                                           | Getting worse                       | 25  | 5%          |  |
|          |                                                                                                                                           | Slowly getting better               | 276 | 51%         |  |
|          |                                                                                                                                           | Not applicable                      | 118 | 22%         |  |
|          |                                                                                                                                           | Other                               | 22  | 4%          |  |
|          |                                                                                                                                           |                                     |     |             |  |
| 10.      | How do you plan to adjust your hiring and employment plans for this year?                                                                 | Hiring more than planned            | 68  | 13%         |  |
|          |                                                                                                                                           | Hiring plans have not changed       | 407 | 76%         |  |
|          |                                                                                                                                           | Hiring less than planned            | 62  | 129         |  |

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### WSJ/Vistage Small Business CEO Survey | February 2023

| Que | estion                                                                                                               | Answer                                                     |      | Respondents |  |
|-----|----------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|------|-------------|--|
|     |                                                                                                                      |                                                            | #    | %           |  |
| 11. | Is your company finding it easier or more<br>difficult to fill job openings than it was at the<br>start of the year? | Easier                                                     | 131  | 24%         |  |
|     |                                                                                                                      | No change                                                  | 322  | 60%         |  |
|     |                                                                                                                      | More difficult                                             | 84   | 16%         |  |
|     |                                                                                                                      |                                                            | 0.05 |             |  |
| 12. | Are hiring challenges impacting your ability to operate your business at full capacity?                              | Yes                                                        | 235  | 44%         |  |
|     |                                                                                                                      | No                                                         | 303  | 56%         |  |
|     | How does your current order or customer volume compare to a year ago?                                                | Higher than a year ago                                     | 200  | 37%         |  |
| 13. |                                                                                                                      | Lower than a year ago                                      | 145  | 27%         |  |
|     |                                                                                                                      | No change                                                  | 189  | 35%         |  |
|     |                                                                                                                      |                                                            |      |             |  |
| 14. | How do your current YTD sales revenues compare to last year?                                                         | Higher than a year ago                                     | 260  | 48%         |  |
|     |                                                                                                                      | Lower than a year ago                                      | 143  | 27%         |  |
|     |                                                                                                                      | No change                                                  | 136  | 25%         |  |
|     |                                                                                                                      |                                                            | 1    | <u></u>     |  |
| 15. | Which statement best describes your current<br>use of cash reserves:                                                 | Actively building cash reserves                            | 147  | 27%         |  |
|     |                                                                                                                      | Holding cash reserves                                      | 227  | 42%         |  |
|     |                                                                                                                      | Expecting to use cash reserves to cover expenses this year | 75   | 14%         |  |
|     |                                                                                                                      | Currently using cash reserves to cover expenses            | 69   | 13%         |  |
|     |                                                                                                                      | Other                                                      | 20   | 4%          |  |

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| Question |                                                                           | Answer            |     | Respondents |  |
|----------|---------------------------------------------------------------------------|-------------------|-----|-------------|--|
|          |                                                                           |                   | #   | %           |  |
| 16.      | During your company's last fiscal year, what<br>was its total employment? | 1-9 employees     | 46  | 9%          |  |
|          |                                                                           | 10-19 employees   | 114 | 21%         |  |
|          |                                                                           | 20-49 employees   | 217 | 40%         |  |
|          |                                                                           | 50-99 employees   | 117 | 22%         |  |
|          |                                                                           | 100-499 employees | 43  | 8%          |  |
|          |                                                                           | 500-999 employees | 3   | 1%          |  |
|          |                                                                           |                   |     | 1           |  |
| 17.      | During your company's last fiscal year, what<br>were its total revenues?  | 1-4 Million       | 150 | 28%         |  |
|          |                                                                           | 5-9 Million       | 187 | 35%         |  |
|          |                                                                           | 10-20 Million     | 204 | 38%         |  |



A monthly survey measuring the sentiment of U.S. small business CEOs and owners about the economy.

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