

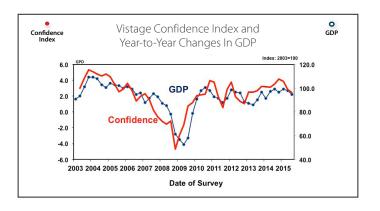
Surveying CEOs of Small to Mid-sized Businesses Since 2003

Overall optimism slips in Q4 2015 Vistage CEO Confidence Index Survey

CEOs expressed somewhat greater concerns about the outlook for the domestic economy but remained upbeat about their own firm's prospects in the Q4 2015 Vistage CEO Confidence Index Survey. Overall, the data does not indicate that confidence is on a downward slide but is simply moving sideways at high levels. The well-worn pattern of uneven economic growth has produced periods of growing optimism followed by the realization that the economy will not deviate from the more modest growth rates established since the Great Recession.

The Vistage CEO Confidence Index was 95.5 in the Q4 2015 survey, just below last quarter's 96.3 and well below last year's 107.5. Importantly, firms were slightly more optimistic about revenue and profit growth over the past few quarters, and more than half of all firms planned to expand their payrolls. These data indicate that firms still anticipate continued growth in their businesses. Indeed, the most significant challenge now faced by firms is finding, hiring, training, and retaining staff, reported by 35% of all firms, mentioned more than twice as frequently as any other issue facing their firms. With a tighter labor market, these concerns will inevitably mean higher wages and benefits to secure key personnel.

Analysis provided by Dr. Richard Curtin, University of Michigan



Vistage CEO Confidence Index Highlights

36% of CEOs said the economy has improved compared to a year ago, down from 63% in last year's 4th quarter and the worst assessment of current economic conditions in three years.

25% of CEOs expected gains in the pace of economic growth during the year ahead, the worst outlook in four years.

55% of CEOs planned to expand their workforce in the year ahead.

71% of CEOs expected increased revenue gains in the year ahead. 58% of CEOs expect increased profits.



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Question Answer Respondents

 Compared with a year ago, have overall economic conditions in the U.S. improved, remained the same, or worsened?

| | # | % |
|-----------------------|-----|-----|
| Improved | 491 | 36% |
| About the same | 667 | 49% |
| Worsened | 194 | 14% |
| Don't know/No opinion | 3 | 0% |

| Qu | estion | Answer | Respo | ndents |
|----|---|-----------------------|-------|--------|
| _ | | | # | % |
| 2. | During the next 12 months, do you expect the overall economic conditions in the U.S. | Better | 344 | 25% |
| | will be better, about the same, or worse than now? | About the same | 799 | 59% |
| | | Worse | 203 | 15% |
| | | Don't know/No opinion | 9 | 1% |
| | | | | |
| 3. | Are your firm's total fixed investment expenditures likely to increase, remain about the same, or decrease during the next 12 months? | Increase | 597 | 44% |
| | | About the same | 563 | 42% |
| | | Decrease | 186 | 149 |
| | | Don't know/No opinion | 9 | 1% |
| | | 1 | 057 | 710 |
| l. | Do you anticipate that your firm's sales revenues will increase, remain about the same, or decrease for the next 12 months? | Increase | 957 | 719 |
| | | About the same | 308 | 239 |
| | | Decrease | 87 | 6% |
| | | Don't know/No opinion | 3 | 0% |
| | Do you expect your firm's profitability to improve, remain about the same, or worsen during the next 12 months? | Improvo | 780 | 58% |
| 5. | | Improve | | |
| | | About the same | 428 | 329 |
| | | Worsen | 141 | 109 |
| | | Don't know/No opinion | 6 | 0% |
| 6. | Do you expect prices for your product or service to increase, remain about the same, or decrease during the next 12 months? | Increase | 514 | 38% |
| • | | About the same | 714 | 539 |
| | | Decrease | 117 | 9% |
| | | Don't know/No opinion | 10 | 1% |
| | Do you expect your firm's total number of employees will increase, remain about the same, or decrease during the next 12 months? | Increase | 744 | 55% |
| | | About the same | | |
| | | | 502 | 379 |
| | | Decrease | 106 | 8% |
| | | Don't know/No opinion | 3 | 0% |

| Que | estion | Answer | Respo | ndents |
|-----|--|---|-------|--------|
| 8. | When do you plan to increase your firm's total number of employees over the next 12 months? | | # | % |
| | | Q1 2016 | 223 | 16% |
| | | Q2 2016 | 193 | 14% |
| | | Q3 2016 | 70 | 5% |
| | | Q4 2016 | 27 | 2% |
| | | Steadily throughout the next 12 months | 393 | 29% |
| | | I do not plan to increase my total number of employees in the next 12 months | 449 | 33% |
| | | Engray costs | 10 | 1% |
| 9. | What is the most significant business issue that you are facing currently? | Energy costs | | |
| | | Growth (growing too quickly) | 53 | 4% |
| | | Rising healthcare costs | 115 | 8% |
| | | Political uncertainty | 78 | 6% |
| | | Staffing (finding, hiring, retaining, and training) | 481 | 35% |
| | | Growth (growing too slowly) | 193 | 14% |
| | | Economic uncertainty (concern for local and national economy, budget deficit, housing market) | 185 | 14% |
| | | Financial issues (finance, cash flow, profitability) | 158 | 12% |
| | | Other | 82 | 6% |
| | | Paying loans and/or accessing credit | 68 | 4% |
| 0. | What is the biggest challenge your business is specifically facing now? (check all that apply) | Managing costs | 335 | 21% |
| | | Cash, liquidity, receivables | 200 | 13% |
| | | Customer retention and/or lead generation | 396 | 25% |
| | | Cutting staff | 46 | 3% |
| | | My business is not facing any extraordinary challenges | 356 | 22% |
| | | Other | 196 | 12% |
| | | Skipped | 2 | 0% |

| Que | estion | Answer | Respo | ndents |
|-----|--|---|-------|--------|
| 11 | How many paid days off are you able to | | # | % |
| 11. | How many paid days off are you able to take each year? | 0 to 5 | 38 | 3% |
| | | 6 to 10 | 138 | 10% |
| | | 11 to 15 | 230 | 17% |
| | | 16 to 20 | 278 | 21% |
| | | 21 to 25 | 222 | 16% |
| | | 26 to 30 | 118 | 9% |
| | | More than 30 | 145 | 11% |
| | | Not applicable | 183 | 14% |
| | | | | |
| 12. | In the past 12 months, how much of your paid time off did you end up NOT taking out? | 0 to 20% | 740 | 55% |
| | | 21% to 40% | 267 | 20% |
| | | 41% to 60% | 134 | 10% |
| | | 61% to 80% | 84 | 6% |
| | | 81% to 100% | 63 | 5% |
| | | Skipped | 67 | 5% |
| | | | | |
| 13. | What is the most significant reason why you chose to NOT take out all of your paid time off in the past 12 months? | Don't like to take vacation | 22 | 2% |
| | | Don't trust my colleagues to fill my spot | 33 | 2% |
| | | Restlessness/boredom - I'd rather work than not | 96 | 7% |
| | | Workload too burdening | 437 | 32% |
| | | Accruing time to be used at a later point | 41 | 3% |
| | | Company culture averse to vacation | 9 | 1% |
| | | Concerns about my colleagues' perception of me | 56 | 4% |
| | | Personal reasons | 199 | 15% |
| | | Other | 250 | 18% |
| | | Skipped | 212 | 16% |

| Que | stion | Answer | Respo | ndent |
|------|---|--|-------|-------|
| 1 /1 | While on vession have recorded | | # | % |
| 14. | While on vacation, how many hours per day do you tend to work? | Less than 1, such as occasionally checking email. | 471 | 35% |
| | | 1 to 2; such as checking email and occasionally making/taking a call. | 686 | 51% |
| | | 3 to 5; on my phone and/or computer for part of the day. | 141 | 10% |
| | | 5 to 8; tied to my phone/computer for most of the day. | 12 | 1% |
| | | More than 8; a full workday. | 9 | 1% |
| | | Other | 19 | 1% |
| | | Skipped | 17 | 1% |
| | | | | |
| 15. | While on vacation, are you usually able to disconnect from work? | Yes, fully. I forget about work as soon as I step out of the office. | 39 | 3% |
| | | Yes, mostly. Work is on my mind sometimes but rarely or never interferes with my private life. | 630 | 46% |
| | | Sometimes. I tend to struggle with letting it go. | 429 | 32% |
| | | Rarely. Work tends to be on my mind most of the time. | 193 | 149 |
| | | Never. Even when I leave the office, I'm still there. | 41 | 3% |
| | | Other | 13 | 1% |
| | | Skipped | 10 | 1% |
| | | Less demanding workload. | 318 | 23% |
| 6. | Which of the following factors would be most likely to help you take more of your time off and/or disconnect from work? | More confidence in my colleagues' ability to shoulder my responsibilities. | 429 | 329 |
| | | Receiving additional paid days off. | 10 | 1% |
| | | Less pressure from my company's board of directors. | 32 | 2% |
| | | Company culture that encourages vacation. | 41 | 3% |
| | | Personal reasons. | 275 | 209 |
| | | Other | 162 | 129 |
| | | Skipped | 88 | 6% |

